

Dear Members,

As the new season approaches, we welcome back those who were away for the summer. We look forward to a busy and successful season and would like to remind you of important protocols to ensure a safe, enjoyable, and efficient environment for everyone.

Marina Operations

- **Operating Hours:** Our marina operates from dawn to dusk. If you return after dark, your boat will likely be removed from the water the following morning. To avoid your vessel being left overnight, please return well before nightfall. Contact the Harbormaster on duty for further details.
- **Basin Clearance:** With an increase in our inventory of large boats, it is essential to keep the basin clear for launching and retrieving vessels. Boats may not remain in the water overnight unless they are launched for use by 9 AM the following morning. The Harbormaster reserves the right to remove any vessel to maintain operational efficiency.
- **Ice Allocation:** For your boat trips, we provide up to two buckets of ice per vessel. If you require additional ice, please bring your own.
- **Construction Awareness:** While our facility is fully operational, neighboring properties continue to undergo construction. Please use your vehicle's hazard lights when entering the marina to signal security that you are a member, ensuring quicker access.

Safety Protocols

- **Boat Storage Building Access:** To ensure the safety of members, staff, and equipment, access to the boat storage building is prohibited unless accompanied by a staff member. Please schedule any access requests in advance, as this area is slippery and heavy equipment is in operation.

Severe Weather Policy

- **Wind:** Forklift operations will cease if winds exceed 20 mph and will resume once conditions are safe.
- **Lightning:** If lightning is detected within 6 miles, all operations will halt immediately, and staff will remain indoors until the all-clear signal is given. If you arrive in the basin during a lightning alert, please be aware that staff will not provide assistance or operate any equipment until conditions are deemed safe. Your safety and the safety of our staff are our top priorities.

Reservation Guidelines

- **Active Reservations:** Members may have up to three active reservations at a time, booked up to seven days in advance. The note field in the reservation system cannot be used to request unavailable time slots. If your desired time is unavailable, please select another. Arrive promptly for your scheduled launches; after one hour, the Harbormaster may return your boat to storage.

- **Work Racks:** The Boat Cloud system is strictly for scheduling launches when taking your boat out of the basin for use and is not to be used for work rack requests. Work racks are reserved for tasks requiring the vessel to remain at the marina, either on land or in the water, for activities such as maintenance, detailing, or repairs. To schedule a work rack, contact Harbormaster Javier Rodriguez directly at **239-600-4563**. Please note that during the busy season, work rack availability may be limited, and scheduling often requires at least a week or more of advance notice. For efficiency, be prepared to provide specific details about the work needed when making your request.
- **New Boats and Test Fittings:** Any new boat arrivals or test fittings must be scheduled in advance with the Harbormaster to ensure proper coordination and minimize disruption to marina operations. Please contact Harbormaster Javier Rodriguez at **239-600-4563** to make arrangements.
- **Fair Usage:** Some members consistently book reservations for all three weekend days without using them, potentially blocking others from securing slots. Please only reserve a launch if you have confirmed plans. This consideration ensures fairness and availability for all members.

Maintaining a 5-Star Environment

We are committed to providing a 5-star experience. If you encounter any issues at the marina or restaurant, please request to speak with a manager. While some staff may have limited English proficiency, our management team is here to address your concerns.

On behalf of the Board of Directors and staff, we welcome you back and look forward to an outstanding season.

Warm Regards,
Board of Directors and Management
Sanibel Harbour Yacht Club